



Drain Technician – Service Division

Location: Southeastern Wisconsin

Company: Viking Plumbing

About Us

At Viking Plumbing, we believe every family deserves good water—clean, safe, and dependable. Water is the lifeblood of every home, and our mission is to ensure it flows with health, reliability, and efficiency. From water testing to whole-house solutions, we take a holistic approach to plumbing, looking beyond the quick fix to care for the entire system. We don't just repair—we restore, protect, and enhance the quality of water for our neighbors.

Position Summary

We are seeking a dedicated and detail-oriented Drain Technician to join our service team. This role is perfect for someone who takes pride in solving drain and sewer challenges, enjoys helping customers restore peace of mind, and is committed to ensuring the safe, reliable flow of water in every home. You'll work directly with homeowners to resolve clogs, maintain drain systems, and support larger plumbing projects while upholding Viking Plumbing's promise: *You Deserve Good Water.*

Responsibilities

- Successfully unclog drains including sinks, tubs, and showers.
- Perform sewer cleaning and water jetting, with camera inspections when needed.
- Reset toilets, remove and reinstall P-traps, and complete sewer stack clean-out installs.
- Assist lead plumbers with underground projects and larger installations.
- Capture before-and-after photos on service calls (clean-outs, toilet resets, or other installs) to ensure clarity for customers and warranty tracking.
- Complete accurate invoice summaries for all service calls so the office team can answer customer questions confidently.
- Educate homeowners on how their drain and sewer systems function and recommend proactive maintenance solutions.
- Ensure all liability waivers and company procedures are followed to protect both the customer and Viking Plumbing.

Qualifications

- 2+ years of drain cleaning or plumbing experience preferred.
- Knowledge of drain and sewer systems, water flow, and safe work practices.
- Strong troubleshooting skills and mechanical aptitude.
- Excellent communication and customer service abilities.
- Reliability, integrity, and a team-first mindset.
- Willingness to perform related plumbing tasks outside of drain work when needed.

Our Ideal Candidate

Our ideal candidate is a hands-on technician who thrives in the field, enjoys variety in their workday, and values consistency in scheduling and hours. Candidates with prior experience in drain cleaning, sewer maintenance, or plumbing service who want a stable, community-focused company to grow with are encouraged to apply.

Why Join Viking Plumbing?

- Be part of a company that puts community and customer health first.
- Work with professional tools and technology that ensure better water and reliable drainage for families.
- Opportunities for training and career advancement.
- Competitive compensation (\$20–\$25/hr), benefits eligibility, and a supportive culture that values hard work and work-life balance.
- Full-time, exempt position with standard hours 7:30am–4:00pm.
- 401k and health benefits available (eligibility based on hours).

Our Promise

At Viking Plumbing, we don't just clear drains—we restore the health of plumbing systems, improve water reliability, and give families peace of mind. Join us in delivering on the promise: *You Deserve Good Water.*